



Keystone Church Refund Policy

Online Giving Return Policy

No refunds are provided when a charitable gift is made through Keystone Church's online giving process.

Event & Ticket Return/Refund Policy

Refunds or changes must be made at least 48 hours in advance of the scheduled event time unless otherwise specified. A refund may take 5 to 10 business days. Events, camps, or programs may be non-refundable or require non-refundable deposits; details will be posted online, in print materials, and/or at point-of-purchase/registration for each event.

To request a refund

Please call the Keystone Church Office at 717.768.7213 during business hours (9:00 AM – 4:30 PM, M–F) or send an email to info@keystonechurch.org. Please include the event name, number of tickets/registrations, form of payment (cash, check, debit/credit card) and the name of the person registered for the event in the request. Also, please include your complete contact information so we can respond to your request. Thank you!